



April 18, 2024

Dear Tooele City Equal Pay Customer,

We wanted to inform you of an upcoming adjustment to your Equal Pay amount on your bill dated June 1, 2024.

Equal Pay is a service that provides you, the customer, with the convenience of a consistent monthly payment based on your past usage. Beginning June 1st, there will be an increase to the water and sewer rates. Consequently, your Equal Pay amount will be adjusted to accommodate these changes. This adjustment will allow your monthly payment amount to more accurately reflect your past usage at the newly adopted rates.

Here are a few important points to note:

1. The monthly bill amount changes twice a year, in April & December. This is due to calculating sewer rates in April and water usage in December. Any changes to other services such as garbage will be reflected when Equal Pay is adjusted.
2. We encourage you to regularly review your monthly statements for any significant deficits or shortages in your Equal Pay account as this could indicate a leak or increased water usage. Please contact us if identify a significant debit balance in your equal pay account.
3. Addressing issues like running toilets, dripping faucets or leaking sprinkler lines promptly is crucial as these charges will be billed in full when the Equal Pay is adjusted at the end of the cycle.

If you have any questions or concerns about your account, please don't hesitate to contact us at utilities@tooelecity.gov or 435-843-2150.

Thank you,

Tooele City Finance
90 N Main St.
435-843-2150
utilities@tooelecity.gov